

THE WEBCAMS ARE WORKING!!!

Instructions for customers to view dog daycare webcams

There is a quick download process to get the program started:

- 🐕 Go to: <http://www.digitalwitness.net/Downloads/DWRremote5.0.5.0Setup.exe>
- 🐕 Once it's installed, the DW Remote icon should automatically show up on your desktop. Just double-click on it to run it.
- 🐕 When the software comes up, click on the "Login" button in the lower right, and that will bring up a login screen.
- 🐕 Click on the Setup button that is to the right of the Server dropdown, and you'll get a "Server Configuration" window.
- 🐕 At the top of this window, please be certain that the button next to "Server" is selected underneath "Manage."
- 🐕 To the right of this window, you'll see several buttons, labeled Add, Modify, Delete, Import, and Exit.
- 🐕 Click the "Add" button, and you'll bring up an Add Server Details window with several fields. All you will do in this window is enter the server name and IP address.
- 🐕 For the Server Name, enter a description or name you will remember.
- 🐕 The critical item is the Server IP Address. **Contact facility** Login: **guest** Password: **1234**
- 🐕 You should then return to the login window where you will see items like "Server Name," "User Name," and "Password."
- 🐕 Click on the dropdown arrow next to "Server Name," and select the server entry you just created. In the User Name field, enter the user name/Login you just created and the password.
- 🐕 Click on the OK button, and if all goes well, you should find yourself viewing your cameras. If you want to see one camera only, position your cursor on that frame and double click on it.



If you have technical problems, call Tech Support for Digital Witness @ 1-866-227-8180
NOT COMPATIBLE WITH MAC